



News

Mark Your Calendar for Annual Meeting and Membership Appreciation Picnic

Highlights from this issue:

- Annual Meeting and Member Appreciation Picnic coming
- Coming soon: NPCCU unveils plans for Lebanon Service Branch
- NPCCU introduces security features to prevent plastic card fraud
- New staff members join NPCCU as credit union expands

Join your fellow credit union members on Saturday, August 25, 2007 from 12 Noon to 3:30 pm for the NPCCU Annual Meeting.

Learn about the credit union activities and exercise your right to vote for elected representatives! A ballot listing all known candidates will be available to the voting membership at the Annual Meeting. If you are interested in finding out more about becoming a volunteer leader, please take note of the other insert in your June

2007 statement. You will find valuable information about the annual meeting, elections, and opportunities in which you can serve, too.

Stay afterwards and join the fun at our Annual Membership Appreciation Picnic! Enjoy the



outdoor picnic atmosphere at Celebrations, eat a tasty lunch of fried chicken or pork barbecue, and spend the afternoon playing the ever-popular BINGO! Kids of all ages will enjoy Miniature Golf, a Moonwalk, Children's Playground, Basketball Courts, Raffles, and Door Prizes!

The Annual Meeting and Membership Picnic are taking place at Celebrations (220 Country Club Road, Indianapolis, IN 46234) as our way of saying, "We Appreciate You!"

Growing to Serve You...

...is the second line of North-Park Community Credit Union's mission statement. We take our mission seriously and NPCCU is proud to announce the opening of a [new service branch in Boone County!](#)

You might have noticed our "Coming Soon" sign at the northwest corner of Elm and Lebanon Streets in Lebanon.

This full-service facility will

feature 3 offices, 4 teller stations (including an ADA-approved station), 2 drive-up lanes, and a 24-hour drive-up ATM.

Service hours for the new Lebanon branch will be:

- Lobby
M - F 9:00 am - 5:00 pm
- Drive-Up
M - F 8:00 am - 6:00 pm
Sat 9:00 am - 12 Noon

Construction is underway with a targeted opening date of mid-August 2007!



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Plastic Card Fraud Is On the Rise... So Are NPCCU's Efforts To Help!

Meeting the Needs of our
Members
Growing to Serve our
Community
Providing Valued Financial
Services

Main Branch/Headquarters
5965 West Technology Center Drive
Indianapolis, Indiana 46278

Dow AgroSciences Branch (Limited
Site Access)
9330 Zionsville Rd.
Indianapolis, IN 46268

Lebanon Branch
450 S. Lebanon St.
Lebanon, IN 46052

Phone: 317.873.6166
Toll free: 888.883.3328
Email: info@northparkccu.org
www.northparkccu.org

We talk a lot about the importance of risk management at NPCCU and the multi-layered approach with each member debit or credit card transaction. Some of the programs in place in our plastic card risk management suite are:

Name Matching means the name on the card must match the name encrypted on the magnetic stripe. If not, the merchant should refuse the purchase and alert our contracted security provider.

Complex Authorization Filters allow NPCCU to target fraud that occurs in particular countries or stores. These filters do not allow debit/credit card use outside the continental U.S. The credit union must be contacted to "unblock" international use.

Velocity Monitoring monitors multiple usage at the same vendor location,

particularly gas stations and convenience stores. In addition, increased usage over a specific time is monitored. If usage is deemed unusual, a soft block is placed on the debit card until it can be further researched.

Fraud Scout is a 24-hour service that monitors unusual activity on your debit card. If a transaction is deemed unusual, a courtesy call is made to your available phone numbers to verify your usage. If the call cannot be completed, a soft block is placed on the card until it can be further researched.

NPCCU is constantly evaluating our security programs to protect our members and their transactions. While no one can guarantee 100% prevention, we are doing our best to wipe out fraud!

Introducing Our Newest Team Members!

NorthPark is growing, and we are adding new staff to our team! We are privileged to introduce these well-qualified employees to you!



Mike Kincaid, a life-long resident of Lebanon, has joined NPCCU as the Area Representative for Business Development in Boone, Hendricks and Montgomery Counties. A previous business owner and Karate expert, Mike is well-equipped to be the "face" of NorthPark out in our

new service areas.

Heather Lasley is also a life-long resident of Lebanon. She comes on board as the Operations Manager of the Lebanon

Branch. Heather has several years of banking experience, making her the perfect match to oversee the daily operations of the Lebanon Branch.

Carol Marquiss joined NPCCU in March 2007 as the Business Development Repre-



sentative for Marion and Hamilton Counties as well as Eagle Township in Boone County. Carol and her family live in Zionsville, and she brings experience in community development, sales, and small business operations.

Mike, Heather and Carol are here to serve NPCCU and you!

