Volume 3, Issue 2 March 2008

NORTH PARK COMMUNITY CREDIT UNION News

Highlights from this issue:

- NPCCU continues to expand
- NPCCU title sponsor of the Boone County Home and Garden Show
- Check out new developments and opportunities at NPCCU
- New online security tool protects your online banking experience

In this issue:

New branches open 1

NPCCU Title Sponsor of Home/Garden Show 1

Did you know... 2

Multi Factor Authentication 2

Here We GROW Again!

By the time you are reading this newsletter, NPCCU will have two new branches to serve your financial needs!

Kroger Branch
2418 N. Lebanon Street
Lebanon, IN 46052

First, as a complement to our south office, NPCCU opened our second branch in Lebanon, Indiana, in the Lebanon Kroger store on North Lebanon Street. Our address is 2418 N. Lebanon Street and the phone number is 765/482-4425. Hours of operation are Mon – Fri 10:00 a.m. to 6:00 p.m. and Saturday 9:00 a.m. to 12 Noon. The Lebanon Kroger NPCCU staff are trained and ready to offer you superb service!

Second, in addition to the Lebanon Kroger branch, NPCCU has opened a branch office in the Hoosier Village Retirement Park on 96th Street. Open for Hoosier Village residents and employees only (a limited-access branch), this branch's hours of operation are Tuesday and Thursday 10:00 a.m. to 1:00 p.m. and Wednesdays 12:00 Noon to 3:00 p.m. The phone number for our Hoosier Village branch is 317/873-8172. If you live or work at Hoosier Village, then please come in, grab a cup of coffee, and visit with us!

Hoosier Village Branch
5300 W. 96th Street
Indianapolis, IN 46268

NPCCU Sponsors 2008 Home and Garden Show

NPCCU is the title sponsor of the annual Boone County Home and Garden Show. The event will be held at the Boone County 4-H fairgrounds on April 17 – 19, 2008.

Please be sure and stop by our booth in the new pavilion and visit with us. Grab a cup of coffee! Get a balloon for the kids! Register to win a free IPOD! Open a membership account at the Home Show and get a chance to enter our Cash Cube! Open a checking account with direct deposit (net pay) or take out an Home Improvement or Home Equity Loan and NPCCU will make a $50 donation to the 4-H Fairgrounds Building Capital Campaign. Our unsecured Home Improvement Loan has rates as low as 8.00% APR and our secured Home Equity Loan rates are as low as 5.75% APR.

Check out more details about the Boone County Home and Garden Show on the front page of our website at www.northparkccu.org. See you there!

Meeting the Needs of our Members
Growing to Serve our Community
Providing Valued Financial Services

Zionsville Branch/Main Office
5965 West Technology Center Drive
Indianapolis, Indiana 46278
317.873.6166

Dow Agro Sciences Branch (Limited Site Access)
9330 Zionsville Rd.
Indianapolis, IN 46268
317.337.4088

Hoosier Village Branch (Limited Site Access)
5300 W. 96th Street
Indianapolis, IN 46268
317.873.8172

Lebanon Branch
450 S. Lebanon St.
Lebanon, IN 46052
765.482.0100

Lebanon Kroger Branch
2418 N. Lebanon Street
Lebanon, IN 46052
765.482.4425

Toll free: 888.883.3328
Email: info@northparkccu.org
www.northparkccu.org

Did You Know...

... NPCCU is participating for the first time in the Indianapolis-Area Credit Union Spring Auto Sale! On Saturday, April 12, 2008, join hundreds of other credit union members for a fun day of car shopping and buying. Taking place from 9 am to 4 pm at the Farm Bureau building (225 S. East Street, Indianapolis), over 13 dealers with more than 300 new and used cars will be available for you to visit, test-drive, and purchase. NPCCU loan staff will be on location to help you with your auto financing that day. Check out more details on the enclosed coupon or at our website www.northparkccu.org.

... Your family can join NPCCU, too! If you are a member of NorthPark, your family is eligible to join and take advantage of our great products and services. And depending upon where they live or work, your friends are welcome, too! Please ask one of our Member Service Reps for a referral card today. Check out our membership eligibility requirements at www.northparkccu.org/about_us.html#mem_elig.

... NPCCU will be doing some Internet Banking enhancements (such as MFA which is detailed in the article below) over the next few months. You might have already noticed that you have the ability to reset your lost or forgotten password now from the convenience of your home or office. Less need to make a phone call to NPCCU for help anymore! Just follow the easy-to-understand prompts given to you at your login page. Password Reset 24 hours/7 days/ 365 days a year – just another way that NPCCU is offering you value and convenience!

... The Holiday Schedule Closings are listed on the NPCCU website. Just click on the "Contact NPCCU" tab at the top and scroll down to the bottom of the page for our 2008 holiday closing schedule. And remember, our ATMs are available 24/7/365!

... NPCCU has a new fee schedule that goes into effect May 1, 2008. Please take a look at the fee schedule enclosed in the March statement for the new updated and adjusted fees.

Multi Factor Authentication Protects Online Banking

You might be asking yourself, what in the world is Multi Factor Authentication?

In simple terms, Multi Factor Authentication (MFA) is an online security tool that strengthens the internet banking relationship at the login level to provide peace of mind to you! In an ever-increasing world of online fraud and identity theft, MFA protects against online fraud by providing an additional end user authentication "factor" beyond the internet banking number and password currently used at NPCCU.

In the near future, all NPCCU internet banking users will be required to "authenticate" their computers to allow internet banking. In addition, challenge questions will be provided to allow temporary access to "non-registered" computers you wish to use for your internet banking experience.

Because your security is of utmost concern to us, there will not be an "opt-out" feature available with MFA. Be watching for additional information on our website as well as in our branch lobbies. NPCCU is committed to making this transition as easy as possible for you, our faithful membership.